Executive Summary
Modern Slavery Helpline Annual Assessment 2018

2017 to 2018 Comparison

Number of Potential Victims (PVs)

<table>
<thead>
<tr>
<th>Month</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jan</td>
<td>107</td>
<td>1174</td>
</tr>
<tr>
<td>Feb</td>
<td>200</td>
<td>599</td>
</tr>
<tr>
<td>Mar</td>
<td>452</td>
<td>452</td>
</tr>
<tr>
<td>Apr</td>
<td>339</td>
<td>223</td>
</tr>
<tr>
<td>May</td>
<td>504</td>
<td>197</td>
</tr>
<tr>
<td>Jun</td>
<td>400</td>
<td>325</td>
</tr>
<tr>
<td>Jul</td>
<td>731</td>
<td>556</td>
</tr>
<tr>
<td>Aug</td>
<td>950</td>
<td>728</td>
</tr>
<tr>
<td>Sept</td>
<td>449</td>
<td>370</td>
</tr>
<tr>
<td>Oct</td>
<td>482</td>
<td>482</td>
</tr>
<tr>
<td>Nov</td>
<td>476</td>
<td>476</td>
</tr>
<tr>
<td>Dec</td>
<td>404</td>
<td>345</td>
</tr>
</tbody>
</table>

- **62% Increase in calls**
- **86% Increase in webforms**
- **46% Increase in victims**

Contacts: 2017 and 2018

<table>
<thead>
<tr>
<th>Month</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jan</td>
<td>187</td>
<td>559</td>
</tr>
<tr>
<td>Feb</td>
<td>202</td>
<td>542</td>
</tr>
<tr>
<td>Mar</td>
<td>302</td>
<td>545</td>
</tr>
<tr>
<td>Apr</td>
<td>284</td>
<td>552</td>
</tr>
<tr>
<td>May</td>
<td>269</td>
<td>725</td>
</tr>
<tr>
<td>Jun</td>
<td>296</td>
<td>691</td>
</tr>
<tr>
<td>Jul</td>
<td>276</td>
<td>702</td>
</tr>
<tr>
<td>Aug</td>
<td>511</td>
<td>545</td>
</tr>
<tr>
<td>Sep</td>
<td>454</td>
<td>628</td>
</tr>
<tr>
<td>Oct</td>
<td>582</td>
<td>748</td>
</tr>
<tr>
<td>Nov</td>
<td>570</td>
<td>429</td>
</tr>
<tr>
<td>Dec</td>
<td>559</td>
<td>415</td>
</tr>
</tbody>
</table>

- **61% Points of Contacts were Members of the Public on MS cases.**

In 2018, the Helpline recorded over 5400 individual points of contact.

Top PV Nationalities

<table>
<thead>
<tr>
<th>Nationality</th>
<th># PVs 2017</th>
<th>Nationality</th>
<th># PVs 2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Romania</td>
<td>756</td>
<td>Romania</td>
<td>1231</td>
</tr>
<tr>
<td>Poland</td>
<td>233</td>
<td>Vietnam</td>
<td>293</td>
</tr>
<tr>
<td>England</td>
<td>212</td>
<td>England</td>
<td>164</td>
</tr>
<tr>
<td>Thailand</td>
<td>211</td>
<td>Poland</td>
<td>154</td>
</tr>
<tr>
<td>Bulgaria</td>
<td>98</td>
<td>Bulgaria</td>
<td>143</td>
</tr>
</tbody>
</table>

Proximity of Callers on MS cases

- **37% Helpline calls received outside 9-5 working hours (Oct – Dec 2018)**

- **54% of MS cases involved contact from the PV themselves or someone in direct contact with the PV.**

Top 5 ways callers heard about the Helpline:
1) Modern Slavery Helpline website
2) Internet Search
3) Police
4) Other NGO
5) Local Authority

Unseen Registered charity number 1127620
www.modernslaveryhelpline.org
Drugs and Begging are the top 2 most common activities. From 45 PV Nationalities, top 3 are: 1)Nigerian 2)Filipino 3)Bangladeshi.

“On numerous occasions, a potential victim has informed me that I am the first person they have ever told about their exploitation and have expressed great relief when they realise that the Helpline is a place where they will be believed and taken seriously.”

-Helpline Advisor

**Labour Exploitation**

<table>
<thead>
<tr>
<th>Sectors</th>
<th># of cases</th>
</tr>
</thead>
<tbody>
<tr>
<td>Car Wash</td>
<td>362</td>
</tr>
<tr>
<td>Beauty/Spa</td>
<td>136</td>
</tr>
<tr>
<td>Construction</td>
<td>132</td>
</tr>
<tr>
<td>Hospitality</td>
<td>95</td>
</tr>
<tr>
<td>Agriculture/Farm</td>
<td>38</td>
</tr>
</tbody>
</table>

54% of modern slavery cases involved labour exploitation.

A bogus job advert reported as recruitment tactic for over 47% of labour exploitation PVs.

**Sexual Exploitation**

<table>
<thead>
<tr>
<th>Methods of Control</th>
<th>% of female PVs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sexual Abuse</td>
<td>89%</td>
</tr>
<tr>
<td>Isolation</td>
<td></td>
</tr>
<tr>
<td>Physical Abuse</td>
<td></td>
</tr>
</tbody>
</table>

**Domestic Servitude**

Domestic Servitude is the only exploitation type with more Potential exploiters than Potential Victims.

41% of PEs are female.

From 45 PV Nationalities, top 3 are: 1)Nigerian 2)Filipino 3)Bangladeshi.

One of the top 5 control methods is withholding ID documents.

**Criminal Exploitation**

77% PVs involved in exploitation relating to drugs were male.

20% of PVs reported to be English.

9% of Criminal Exploitation PVs reported to be minors.
**Potential Victims**

- **Gender of Potential Victims**
  - Male, 3280, 46%
  - Female, 1476, 21%
  - Transgender Female, 3, .04%
  - Unknown, 2362, 33%

- **Age of Potential Victims**
  - Adult, 4623, 65%
  - Minor, 332, 5%
  - Unknown, 2166, 30%

The most commonly known age bracket for PVs was 18-24 years old (594 PVs, 34%).

**Potential Exploiters**

- **Gender of Potential Exploiters (PEs)**
  - Male, 1304, 60%
  - Female, 391, 18%
  - Transgender Female, 1, .05%
  - Unknown, 475, 22%

- **Different nationalities of PEs reported**
  - 70

- **PEs reported on 1 single case**
  - 18

**Modern Slavery cases where at least 1 PV and 1 PE share the same nationality**

- 63%

- Most frequent commonalities between PV and PE nationalities:
  - Vietnam 92%
  - Nigeria 85%
  - China 82%
  - India 80%
  - Poland 71%
  - Romania 63%
  - England 54%
  - Bangladesh 50%

**Relationship between PE and PV**

- 1167 employer, which was highest with labour exploitation
- 240 recruiter
- 157 familial, which was highest for domestic servitude
- 108 intimate partner, which was highest for sexual exploitation
- 4 foster parent, all of which occurred in instances of domestic servitude
UK Country Breakdown

- **England**: 4968 contacts, 1486 MS cases
- **Scotland**: 183 contacts, 58 MS cases
- **Wales**: 166 contacts, 63 MS cases
- **Northern Ireland**: 60 contacts, 16 MS cases

**Global Impact**

- **International cases raised in 2018**: 187

**Most Common Languages on Translation Calls**

<table>
<thead>
<tr>
<th>Language</th>
<th># of Calls</th>
</tr>
</thead>
<tbody>
<tr>
<td>Romanian</td>
<td>119</td>
</tr>
<tr>
<td>Polish</td>
<td>84</td>
</tr>
<tr>
<td>Chinese Mandarin</td>
<td>73</td>
</tr>
<tr>
<td>Albanian</td>
<td>59</td>
</tr>
<tr>
<td>Arabic</td>
<td>42</td>
</tr>
</tbody>
</table>

**Most Common Methods of Travel to the UK by PVs**

- 732 plane
- 232 bus/coach
- 124 car
- 63 boat
- 53 lorry

**General Information Cases**

- Stats Requests, 19, 3%
- General Q’s, 179, 30%
- Training, 42, 7%
- Media, 42, 7%
- Materials, 100, 16%
- Other, 179, 30%
- Jobs/Volunteer, 41, 7%

**Referrals or Signposts**

- GLAA: 468
- MET: 304
- NCA: 155
- West Mids: 71
- Thames Valley Police: 63
- Avon & Somerset: 63

**Non-Modern Slavery Cases**

- **Labour Abuse**: 831
- **Commercial Sex**: 85
- **Domestic Abuse**: 84
- **Sexual Abuse**: 82
- **Violence**: 60
- **Runaway/Homeless**: 58
- **Mental Health**: 52

**Top Indicators of Labour Abuse**

- Holiday/Leave Insufficient, 58, 7%
- Breaks Insufficient, 94, 11%
- Harassment/Intimidation, 159, 20%
- NMW Not Paid, 321, 40%
- PPE Inadequate, 178, 22%

**Most Common Situations**

- Labour Abuse: 831
- Commercial Sex: 85
- Domestic Abuse: 84
- Sexual Abuse: 82
- Violence: 60
- Runaway/Homeless: 58
- Mental Health: 52

**Labour abuse cases relate to car washes**: 25%