Over the past 3 months the Helpline received 2507 contacts, an 11% increase on last quarter. Q3 2019 saw the highest number of helpline calls (1909) received over any quarter since the Helpline’s launch. Helpline calls peaked in July along with webforms totalling 987 contacts that month. This is the highest number of combined helpline calls, webs, apps received in one month since launch.

Corresponding with the high number of calls, webforms and app submissions, July saw the highest number of Modern Slavery cases opened this quarter. One case may indicate many victims, meaning the number of potential victims do not always directly correlate with the number of modern slavery cases.
Indicators of modern slavery reported to the Helpline include, but are not limited to, passport confiscation, little or no pay, debt bondage, isolation, monitoring and physical abuse. Many of the general information cases relate to requests for Helpline materials and media interviews. A significant proportion of non-modern slavery cases relate to potential labour abuse, payment issues or employment contract concerns. Modern slavery cases reported to the Helpline may be from various locations in the UK or even abroad and may not be city or town specific.

Labour exploitation is repeatedly the most common type of exploitation reported, despite the number of labour cases decreasing by 20% this quarter (260 to 207). However, sexual exploitation cases showed a 23% increase (40 to 49) this quarter.

‘Various’ is selected when more than one type of exploitation is reported. Cases with ‘unknown’ exploitation type may result from a technical assistance call with a professional dealing with a victim where the specific details of the exploitation type are not disclosed on the call.
The number of referrals to NGOs showed a 40% increase this quarter (15 to 21) and signposts increased by 13% (341 to 385).

This graph includes actions on Non-MS cases, which may be made for other crimes indicated or Non-MS related safeguarding concerns. Cases may have more than one referral or signpost. Additional referrals may be made as new information is obtained. Conversely, no referral may be made, where that is appropriate.

The majority (52%) of MS cases reported to the Helpline, were from either a victim self-reporting (9%) or someone in direct contact with the victim (43%). Callers in direct contact with a victim may include an NGO, friends or family of the potential victim, health professional, police, or social services. Indirect contact is recorded where the caller knows of the situation or the individual involved but has not had direct contact with the potential victim themselves. This may be where the caller has been told of a situation that involves a friend of a friend. ‘Observation of suspicious activity,’ refers to third-party tip offs, which often contain less information related to the situation.
## England

### Call and Report Summary

- **1088** Calls relating to cases in England
- **306** Online Reports
- **322** Cases of Modern Slavery
- **849** Potential Victims of Modern Slavery

### Type of Exploitation

- **Labour, 186, 58%**
- **Sexual, 36, 11%**
- **Criminal, 29, 9%**
- **Domestic Servitude, 25, 8%**
- **Various, 7, 2%**
- **Unknown, 39, 12%**

### Additional Information

This quarter saw a 25% increase in domestic servitude cases (20 to 25). Sexual exploitation increased by 9% (33 to 36 cases).

Overall, there were fewer labour exploitation cases reported to have occurred in England in July, August September 2019, with at 21% decrease (235 to 186), as compared to the previous quarter. Criminal exploitation cases also decreased by 26% (39 to 29 cases).

The Helpline may receive multiple calls about one case. For example, a case may start with an online report and then subsequent calls about that case could be made into the Helpline. Calls relating to cases of modern slavery reportedly occurring in England are recorded above, even though the caller may be calling from another country. Sometimes callers speak in general terms about cases in England but may not specify a particular area or location.

Along with calls on modern slavery cases, the 1088 calls reported to occur in England may also be for non-modern slavery or general information cases with a reported caller location of England.

### Referrals

- **266** Referrals to Police forces
- **27** Referrals to Local Authorities

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The nationality of 538 potential victims was recorded as unknown.

Single potential victims of the following nationalities were also reported from Brazil, Egypt, Northern Ireland, Eritrea, Ghana, Indonesia, Italy, Jamaica, Malaysia, Portugal, Somalia, South Africa, Sweden, United States, Yemen.

Reported dual nationalities are counted twice, for each country named.
Scottland

Calls relating to cases in Scotland

Online Reports

Cases of Modern Slavery

Potential Victims of Modern Slavery

Potential Victim Nationalities

<table>
<thead>
<tr>
<th>Nationality</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Romania</td>
<td>1</td>
</tr>
<tr>
<td>France</td>
<td>1</td>
</tr>
<tr>
<td>Bangladesh</td>
<td>2</td>
</tr>
<tr>
<td>Unknown</td>
<td>10</td>
</tr>
</tbody>
</table>

Type of Exploitation

- Labour, 3, 28%
- Sexual, 2, 18%
- Criminal, 3, 27%
- Unknown, 3, 27%

Quarter 3 saw a 56% increase in online web reports, increasing from 11 to 15, which parallels a continuing increase in online reporting to the Modern Slavery Helpline. Interestingly, no cases of domestic servitude were reported to have occurred in Scotland from July to September 2019.

Referrals to Police on modern slavery cases

Victim Demographics: Age, Gender

- Male: 5
- Female: 2
- Unknown: 1
- Adult: 1
- Minor: 1
- Unknown Age: 2

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Wales

51 Calls relating to cases in Wales
5 Online Reports
0 App Submission
15 Cases of Modern Slavery
29 Potential Victims of Modern Slavery

Potential Victim Nationalities

<table>
<thead>
<tr>
<th>Nationality</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wales</td>
<td>1</td>
</tr>
<tr>
<td>Poland</td>
<td>1</td>
</tr>
<tr>
<td>Lithuania</td>
<td>1</td>
</tr>
<tr>
<td>Ghana</td>
<td>1</td>
</tr>
<tr>
<td>Italy</td>
<td>2</td>
</tr>
<tr>
<td>Unknown</td>
<td>23</td>
</tr>
</tbody>
</table>

Type of Exploitation

<table>
<thead>
<tr>
<th>Type of Exploitation</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Labour</td>
<td>8</td>
</tr>
<tr>
<td>Domestic Servitude</td>
<td>3</td>
</tr>
<tr>
<td>Unknown</td>
<td>4</td>
</tr>
</tbody>
</table>

Quarter 3 held more than twice the reported cases of modern slavery in Wales, as compared with quarter 2 2019. Labour remains the most common form of exploitation reported in Wales. Interestingly, for the second quarter in a row, no cases of sexual exploitation were reported.

9 referrals to Police forces
2 Local Authority referrals on modern slavery cases

Victim Demographics: Age, Gender

<table>
<thead>
<tr>
<th>Gender</th>
<th>Adult</th>
<th>Unknown</th>
<th>Minor</th>
<th>Unknown</th>
</tr>
</thead>
<tbody>
<tr>
<td>Male</td>
<td>19</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Female</td>
<td>5</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

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Northern Ireland

15 Calls relating to cases in Northern Ireland

3 Online Report

0 App Submission

5 Cases of Modern Slavery

26 Potential Victims of Modern Slavery

### Potential Victim Nationalities

- Northern Ireland: 1
- Romania: 15
- Unknown: 10

### Labour

- Labour, 5, 100%

From the previous quarter the Helpline saw an 8% increase in the number of potential victims indicated (24 to 26) in Northern Ireland, with a 25% increase in the number the number of modern slavery cases reported (4 to 5 cases). All 5 cases of modern slavery cases reported were labour exploitation, a second quarter in a row with 100% of the modern slavery case reported to be labour exploitation in Northern Ireland.

4 Referrals to Police (PSNI) on modern slavery cases

Victim Demographics: Age, Gender

- Male Adult: 20
- Female: 1
- Unknown: 0
- Male Minors: 1
- Female Minors: 0
- Unknown Minors: 2
- Male Unknown Age: 0
- Female Unknown Age: 2
- Unknown Unknown Age: 2

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Outside of the modern slavery cases shown in the table, the Helpline also received calls regarding general information and non-MS cases from various countries. The number of modern slavery cases or PVs when summed by country may not equal the total number of modern slavery cases, because a single case (or victim) may report exploitation in multiple countries.

**Disclaimer:** This report represents a summary of the calls received into the UK-wide Modern Slavery Helpline and Resource Centre between July and September 2019. It is not intended to provide a comprehensive assessment of modern slavery in the UK. The number of potential modern slavery cases and victims indicated are based on the information provided to the Helpline at the time of the contact. The Helpline does not corroborate or seek to prove the information provided.