Overall Quarter 4 Observations

• Calls were received from all four UK Countries and spanned 39 police forces across England and 4 police forces in Wales.

• As has been consistently reported, Romania was the highest recorded potential victim nationality for England (161). The highest recorded nationality for Scotland was also Romania (4) alongside Vietnam (4). Vietnam was also the most common nationality reported in Wales (9).

• November saw the highest number of calls, webforms and apps in Quarter 4. December 2019 showed a 32% increase for all three types of contacts as compared to December 2018.

Over the past 3 months the Helpline received 2619 Helpline calls, webforms and app submissions, a 4.5% increase from Q3 2019. Quarter 4 2019 saw the highest number of webform submissions (624) since launch. Around the holidays this year, for the month of December 2019, there was a 50% increase in contacts as compared to December 2018.

This quarter saw 42% more modern slavery cases (427 to 605). Although November had the highest calls and modern slavery cases reported, December showed the highest number of potential victims of modern slavery. One case may indicate many victims; thus, the number of modern slavery cases and PVS are not always directly proportionate.
October - December 2019 Totals

1955 Calls into the Helpline – 08000 121 700

624 Online Reports – modernslaveryhelpline.org/report

40 App Submissions – Unseen App

1999 Cases 605 Cases of Modern Slavery

1403 Potential Victims of Modern Slavery

Types of Cases

Modern Slavery, 605, 26%
Non-Modern Slavery, 969, 52%
General Information, 128, 9%
Non-Substantive, 297, 12%

Indicators of modern slavery reported to the Helpline include, but are not limited to, passport confiscation, little or no pay, debt bondage, isolation, monitoring and physical abuse. Many of the general information cases relate to requests for Helpline materials and media interviews. A significant proportion of non-modern slavery cases relate to potential labour abuse, payment issues or employment contract concerns. Modern slavery cases reported to the Helpline may be from various locations in the UK or even abroad and may not be city or town specific.

Overall, this Q4 had 42% more modern slavery cases reported. Labour exploitation is repeatedly the most common type of exploitation reported. This quarter, sexual exploitation increased 78% (49 to 87). Criminal exploitation increased 91% (34 to 65). ‘Various’ is selected when more than one type of exploitation is reported. Cases with ‘unknown’ exploitation type may result from a technical assistance call with a professional dealing with a victim where the specific details of the exploitation type are not disclosed on the call.
The number of referrals and signposts increased by 19% compared to last quarter with the highest amount since launch in 2016. These include actions on Non-MS cases, which may be made for other crimes indicated or Non-MS related safeguarding concerns. Cases may have more than one referral or signpost.

**Proximity of Caller to the Victim(s) in Modern Slavery Cases**

- Observation of Suspicious Activity: 161
- Direct Contact: 292
- Indirect Contact: 43
- Victim Self-Report: 84
- Unknown: 25

The majority (62%) of modern slavery cases either involved a report from someone in direct contact with the victim (48%) or the victim themselves (14%). Callers in direct contact with a victim may include an NGO, friends or family of the potential victim, health professional, police, or social services. Indirect contact is recorded where the caller knows of the situation or the individual involved. ‘Observation of suspicious activity’ refers to third party tip offs, where often limited information is known.

**Types of Criminal Exploitation**

- Drugs, 29 (45%)
- Begging, 25 (38%)
- Shoplifting, 2 (3%)
- Cuckooing, 1 (2%)
- Benefit Fraud, 1 (1%)
- Burglary, 2 (3%)
- Unknown, 5 (8%)

Drugs and begging continue to be the most commonly involved activities for cases of criminal exploitation. This quarter showed a wider variety in activities involved with shoplifting, benefit fraud, burglary and cuckooing indicated.

**Gender of Potential Victims of Modern Slavery**

- Male, 575 (41%)
- Female, 514 (37%)
- Unknown, 312 (22%)
- Male, 575 (41%)
- Female, 514 (37%)
- Unknown, 312 (22%)
- Transgender Female, 1 (0%)
- Gender non-conforming, 1 (0%)

The gender of potential victims is recorded by the Helpline where this is provided by the caller. If the caller is unable to specify the gender of indicated victims, ‘unknown’ is recorded.

**Age of Potential Victims of Modern Slavery**

- Adult, 820 (58%)
- Minor, 96 (7%)
- Unknown, 487 (35%)

Potential victims’ ages are recorded based on caller information. If the caller does not know the age of the victim, ‘unknown’ is recorded. In all cases, the Helpline seeks to establish if a minor is involved in a situation.
England

1220 Calls relating to cases in England

368 Online Reports  
25 App Submissions

466 Cases of Modern Slavery

1102 Potential Victims of Modern Slavery

The Helpline may receive multiple calls about one case. Calls relating to cases of modern slavery reportedly occurring in England are recorded above, even though the caller may be calling from another country. Sometimes callers speak in general terms about cases in England but may not specify a particular area or location.

Along with calls on modern slavery cases, the 1220 calls reported to occur in England may also be for non-modern slavery or general information cases with a reported caller location of England.

This quarter shows an overall 22% increase in the number of modern slavery cases reported to have occurred in England. A 97% increase in sexual exploitation reported in England (36 to 71 cases) is reflected this quarter. Criminal exploitation also increased significantly by 90% (29 to 55). While the number of labour exploitation cases increased (186 to 226), the percentage of modern slavery cases was lower (58% to 49%).

342 Referrals to Police forces

14 referrals to Local Authorities

on modern slavery cases
Common Potential Victim Nationalities - England

The nationality of 648 potential victims was recorded as unknown.

Single potential victims of the following nationalities were also reported from: Australia, Colombia, Croatia, Ethiopia, Gambia, Ghana, Grenada, Iran, Jamaica, Laos, Liberia, Malaysia, Moldova, Morocco, Netherlands, New Zealand, Nicaragua, Russia, Somalia, South Africa, Sudan, Ukraine, Uzbekistan, Venezuela, Zambia.

England: Potential Victim Demographics: Age, Gender

Unseen • Registered charity number 1127620 • Registered company number 06754171
Scotland

<table>
<thead>
<tr>
<th>Calls relating to cases in Scotland</th>
<th>35</th>
</tr>
</thead>
<tbody>
<tr>
<td>Online Reports</td>
<td>30</td>
</tr>
<tr>
<td>App Submissions</td>
<td>4</td>
</tr>
<tr>
<td>Cases of Modern Slavery</td>
<td>26</td>
</tr>
<tr>
<td>Potential Victims of Modern Slavery</td>
<td>46</td>
</tr>
</tbody>
</table>

**Potential Victim Nationalities**

- **Romania**: 4
- **Vietnam**: 4
- **England**: 3
- **Latvia**: 2

The nationality of 28 potential victims was recorded as unknown. Single potential victims of the following nationalities were also reported: Thailand, Slovakia, Scotland, Japan, India.

**Type of Exploitation**

- Labour (12, 46%)
- Criminal (4, 16%)
- Sexual (5, 19%)
- Unknown (5, 19%)

Quarter 4 2019 shows a 94% rise in calls (18 to 35) and a 76% rise (17 to 30) in webform submissions related to Scotland cases. Additionally, this quarter reflects 136% more modern slavery cases (11 to 26) reported with a 229% increase in potential victims of modern slavery (14 to 46).

**19 Referrals to Police forces**

<table>
<thead>
<tr>
<th>2 referrals to Local Authorities</th>
</tr>
</thead>
</table>

Scotland: Victim Demographics: Age, Gender

<table>
<thead>
<tr>
<th>Male</th>
<th>Female</th>
<th>Unknown</th>
<th>Male</th>
<th>Female</th>
<th>Unknown</th>
</tr>
</thead>
<tbody>
<tr>
<td>7</td>
<td>2</td>
<td>5</td>
<td>3</td>
<td>13</td>
<td>9</td>
</tr>
</tbody>
</table>

Unseen • Registered charity number 1127620 • Registered company number 06754171
Wales

22 Calls relating to cases in Wales

11 Online Reports  1 App Submissions

14 Cases of Modern Slavery

52 Potential Victims of Modern Slavery

Potential Victim Nationalities

<table>
<thead>
<tr>
<th>Country</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vietnam</td>
<td>9</td>
</tr>
<tr>
<td>India</td>
<td>7</td>
</tr>
<tr>
<td>Pakistan</td>
<td>5</td>
</tr>
<tr>
<td>Romania</td>
<td>1</td>
</tr>
</tbody>
</table>

Type of Exploitation

- Unknown, 1, 7%
- Labour, 13, 93%

The nationality of 30 potential victims was recorded as unknown.

This quarter saw a 120% rise in webform online submissions (5 to 11). Also, in quarter four, 23 more potential victims of modern slavery were indicated (22 to 59), a 79% increase. Interestingly, for a second quarter in a row, no cases of sexual or criminal exploitation were reported.

11 Referrals to Police forces

2 referrals to Local Authorities

Wales: Victim Demographics: Age, Gender

Unseen • Registered charity number 1127620 • Registered company number 06754171
7 Calls relating to cases in Northern Ireland
2 Online Reports
2 App Submissions
2 Cases of Modern Slavery
7 Potential Victims of Modern Slavery

Potential Victim Nationalities

<table>
<thead>
<tr>
<th>Nationality</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unknown</td>
<td>7</td>
</tr>
</tbody>
</table>

Type of Exploitation

- Criminal: 1, 50%
- Labour: 1, 50%

Whereas there were no cases of criminal exploitation reported in the previous quarter, this quarter shows 1 case of criminal exploitation. Last quarter, 85% of the potential victims were reported to be male; however, this quarter female potential victims were the majority at 71%.

3 Referrals to Police on modern slavery cases

Northern Ireland: Victim Demographics: Age, Gender

- Male: 2
- Female: 5
- Adult: 6

Unseen • Registered charity number 1127620 • Registered company number 06754171
### Referrals to UK-Wide Agencies

<table>
<thead>
<tr>
<th>Total # of Modern Slavery Case Referrals</th>
<th>Type of Exploitation</th>
<th>Total # of Potential MS Victims indicated</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Labour</td>
<td>Sexual</td>
</tr>
<tr>
<td>National Crime Agency</td>
<td>18</td>
<td>4</td>
</tr>
<tr>
<td>GLAA</td>
<td>17</td>
<td></td>
</tr>
<tr>
<td>UKVI</td>
<td>7</td>
<td>2</td>
</tr>
<tr>
<td>Border Force</td>
<td>4</td>
<td>1</td>
</tr>
<tr>
<td>British Transport Police</td>
<td>2</td>
<td>1</td>
</tr>
</tbody>
</table>

### 671 Calls relating to cases outside the UK or an unknown location

### 213 Online Reports

### 8 App Submissions

### 97 Cases of Modern Slavery

### 196 Potential Victims of Modern Slavery

Outside of the modern slavery cases shown in the table, the Helpline also received calls regarding general information and non-MS cases from various countries. The number of modern slavery cases or PVs when summed by country may not equal the total number of modern slavery cases, because a single case (or victim) may report exploitation in multiple countries.

Disclaimer: This report represents a summary of the calls received into the UK-wide Modern Slavery Helpline and Resource Centre between October and December 2019. It is not intended to provide a comprehensive assessment of Modern Slavery in the UK. The number of potential Modern Slavery cases and victims indicated are based on the information provided to the Helpline at the time of the contact. The Helpline does not corroborate or seek to prove the information provided.